

# RIVER ISLAND

## 30 Hour Permanent Senior Sales Advisor

Below is an overview of the role;

A Senior Sales Advisor is responsible for leading the team to convert customers into sales by giving great service and by making product within the store look visually very exciting. The role involves leading by example and identifying and assisting customers who require help. You will also have responsibility for coaching new starters / less experienced staff on 'Heads Up' service expectations for areas like the Cash Desk and Fitting Room.

In this role we are looking for someone who can manage the cash desk operation, including returns, the cashiers and ensuring the cash desk procedures are adhered to. You must also be able to implement the Deployment Plan and deploy staff effectively on the sales floor.

The ideal candidate must be able to demonstrate a positive, 'can do' approach to activities in store and communicate in a positive way to customers and colleagues. The ability to work productively within a fast paced environment is essential as well as the enthusiasm to learn and take on more responsibility.

*At River Island we are committed to the safeguarding of all of our employees regardless of age or job role. We will fulfil our obligation under the Prevent duty which seeks to stop extremism and extremist views from materialising in our business. We promote and encourage the belief in British Values- including democracy, the rule of law, individual liberty and mutual respect and tolerance of different faiths and beliefs. To find out more, please visit [www.gov.uk](http://www.gov.uk)*

Must be able to work at least 1-2 late nights a week, 1-2 Sundays a month and 2-3 Saturdays a month. All candidates must be fully flexible.

**To apply:**

**<https://isw.changeworknow.co.uk/riverisland/vms/e/stores/positions/czADntTPHbxBxy1XxS6wRI>**